

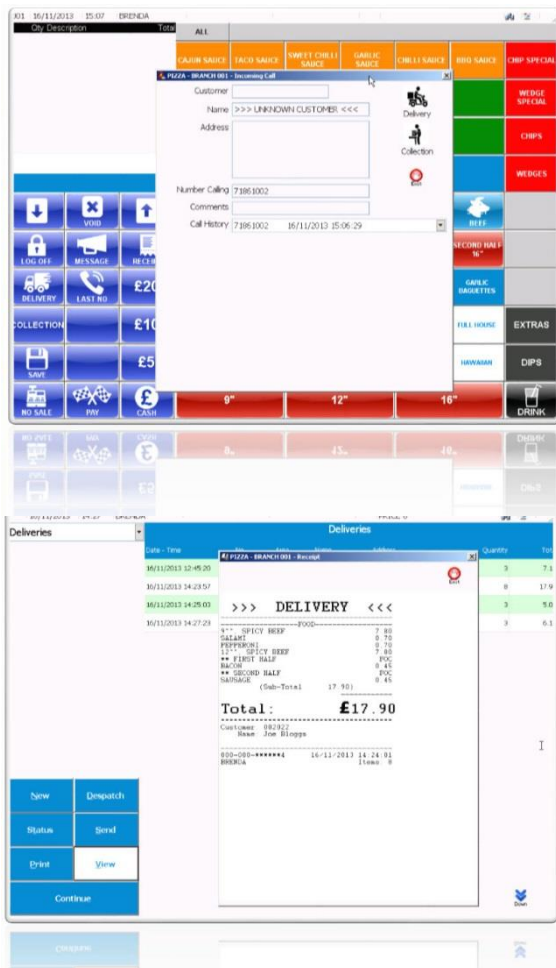
→ Delivery

→ iTouch Delivery

iTouch Delivery module controls your customer deliveries from tracking incoming orders via Phone or Web to preparation and despatch by delivery drivers.

A telephone call logger can be linked to the phone which will display details of incoming phone calls on the EPOS System, if an existing customer calls their details are displayed on the EPOS System screen, which include transaction history and last order. Orders can be placed as Delivery or Collection, orders can be sent immediately or held for manually sending to the kitchen printers or screen. New customers can be easily added to the database using a simple postcode interface.

When an order is placed an operator can view all orders either Delivery or Collection, including name, delivery area, transaction value and the time the order was placed, operators can drill down to view complete transaction details and reprint receipts. When an order has been prepared they can be despatched to a Delivery Driver which will print. At the end of a drivers shift or run their orders can be reconciled with the money returned.



→ Features

Specifications

- Integrated Caller ID
- Website integration for Deliveries or Collections
- Search customer by Name, Phone or Post code
- Extensive customer database functionalities allow you to keep as much or as little information on your customers as you wish
- Full customer order History Recall and duplicate previous order
- Quick address input via Postcode module
- Display directions vi Google map interface
- Driver Dispatch module manages delivery orders
- Assign orders to drivers for payment reconciliation
- Supports Complex Pricing & Meal Deals
- Customisable fields can be configured e.g. favourite wine, favourite table, wedding anniversary etc.
- Comprehensive reporting and exporting of data for marketing via Excel pivot reports

Options

- Customer Loyalty
- Accounts Receivables
- Stock Control
- Gift Cards
- Time & Attendance
- Verifone Chip & Pin Terminal Interface
- PayPal app Interface
- Kitchen Video Interface
- Hotel PMS Interface
- IP CCTV Interface
- Web Ordering interface

